



Group Tours - Bookings & Cancellation Policy

Group Tours:

- Bookings must be completed **online in advance**.
- Groups are defined as six (6) or more paid admissions entering together at the same time.
- Group capacity is a maximum of thirty-five (35) participants per tour.
- Tour/admission fees are assessed based on the number of participants in attendance.
- Fees are payable at beginning of the tour by cash, credit or debit card.
- Group rate discounted cannot be applied to the family rate or any other discounts or memberships.
- Group rates do not apply to members membership admissions and members are not included in the group participant count.

Community and Service Groups, Preschool, Daycares and Day Camps Tours:

- Bookings must be completed **online in advance**.
- Group tours are offered to groups of six (6) or more participants per tour is required.
- Group capacity is a maximum of 35 participants per tour subject to age of group.
- Review the **Museum Manners** ([Link to: 2026 5Museum Manners Oct 7.pdf](#)) policy ensuring participants are aware.
- Review the **Chaperones/Supervision** requirements ([Link to: 2026 4Group Tours Chaperones Oct 6.pdf](#)) to participant ratio requirements:
 - If the chaperone ratio is not met, at the discretion of programming staff alternate arrangements may need to be addressed prior to proceeding with the program.
- Through the [online booking process](#), educators and community groups will acknowledge they have read and understand the Museum Manners policy.

How to Book:

- Bookings are on a first-come, first-service basis and must be arranged utilizing the [online in advance "Booking Request"](#). ([Link to: 2026 6Group Tours Booking Request Oct 6.doc](#))
- The education coordinator will receive your "Request for Booking" and respond within 3 days.
- Where additional information is required after reviewing, direct telephone contact will follow.
- If you have not received a response after 3 days, please telephone contact number below.

Cancellations:

- There are no fees if you must for cancel your date booked.
- However, we do ask that you do contact the museum as early as possible to advise.

Need to Reschedule

- Keep in mind rescheduling is subject to available dates and SAM's volunteers to the program.
- Please resubmit completing the "Request for Booking" form.

Contact information:

- Education Program Coordinator:
 - Email: education@saskaviation.ca
 - Telephone: #306-222-3111
- Museum Reception: #306-651-7247